

B.C.'s Emergency Health Provider Registry – FAQ

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What is the Emergency Health Provider Registry (EHPR)?

Q1. What is the EHPR?

The EHPR is an online registry for active practicing and retired/former health sector workers (including point of care staff, administrators, and support staff) who are interested in voluntary deployment to support health system emergencies.

The EHPR was first developed to support B.C.'s response to the provincial state of emergency declared during the 2017 wildfire season. In 2020, the EHPR was updated for use during the COVID-19 pandemic.

The EHPR is open year-round for registration as a proactive measure to enable B.C.'s health sector to respond quickly to emergencies including pandemics, wildfires, and floods.

Q2. Who can register with the EHPR?

Current practicing or retired/former health sector workers including point of care staff, administrators, and support staff who are interested in voluntary deployment to support health system emergencies across B.C., including:

- Health sector workers in good standing with their professional regulatory college or credentialing body (including temporary emergency registrants with current registration)
 - Health sector workers without a regulatory college or credentialing body that have a current membership with their society
 - Students, including employed student nurses and medical residents
 - Retired healthcare professionals who do not hold current or temporary-emergency registration with their professional regulatory college or credentialing body, but would be interested in a non-clinical position
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Q3. I already filled out a registration for the EHPR – do I need to do it again?

During the COVID-19 pandemic, more than 10,000 health sector workers registered with the EHPR; however, the form used during the 2017 wildfire season was not designed to support this volume of registrants. In 2022, the Ministry of Health updated and refreshed the web form which can now be found online (linked below).

The new web form is simple to use, takes about 10 minutes to complete, and allows applicants to be more specific about the communities and regions where they would be interested in deployment. This makes the EHPR much more functional as it allows employers to contact only those registrants willing to be deployed to areas of need.

[NEW EHPR WEB FORM LINK](#)

Any previous registrants who have not filled out this new form must re-enter their information to be included in the EHPR. We apologize for any inconvenience this may cause. The Ministry of Health greatly appreciates your support and willingness to support B.C.'s health sector emergency response!

Q4. Who can I contact about the EHPR?

Please contact EHPRquestions@gov.bc.ca for assistance.

Usage of the EHPR

Q5. When is the EHPR used?

The EHPR can be used if regional health authorities, First Nations Health Authority, Provincial Health Services Authority, and/or Providence Health Care require additional support during an emergency (e.g., a pandemic, wildfires, flooding, etc.).

Q6. When will I be contacted?

Employer needs vary. It is possible you may be contacted shortly after completing your registration or – depending on health system needs – you may not be contacted for deployment at all. We sincerely thank all registrants for their willingness to support B.C.'s health system.

You may receive infrequent emails asking you to confirm that you are still interested in remaining registered with the EHPR and if your information or preferences have changed.

Q7. Can I choose where and when I will be deployed?

Deployment is entirely voluntary and registering with the EHPR does not mean that you are required to accept an offer of employment or deployment, nor does it mean that you will receive an offer.

When you register with the EHPR you will be asked to select your preferred deployment locations as well as your preferred placement options (including settings and terms of work). Questions about specific deployment terms and conditions should be discussed with the employer if you are contacted.

Q8. How do I change my preferences for deployment, contact, or other information entered in the registry?

Currently, the only way to change your information is to re-register with the EHPR.

Permissions and Requirements

Q9. I am a health authority employee – can I register? Do I need my employer’s permission?

Yes, current health authority employees may register with the EHPR. On the “credentials” section of the EHPR web form, please note which health authority or authorities you are employed with.

Current full-time and part-time staff should consider their availability when registering with the EHPR.

We recommend that you inform your supervisor prior to registering, to ensure they are supportive of potential deployment. Please note that you will be required to obtain your supervisor’s approval prior to being deployed, and that approval may be subject to your organization’s operational needs.

Q10. I don’t live in B.C. – can I register?

Yes – in the “credentials” section of the EHPR web form, please note if you are employed or completing your practicum/residency outside of B.C. and provide accurate information pertaining to your registration status.

Q11. Do I need to be vaccinated against COVID-19 to register with the EHPR?

You will not be required to declare your vaccination status when registering with the EHPR.

If contacted and selected for a deployment, all employer policies and provincial requirements with regards to vaccination and infection prevention and control must be followed.

Q12. I am a Temporary Emergency Registrant (TER) – can I still register for the EHPR?

Yes – as long as your registration status is current, you can still register for the EHPR.

Privacy and Registration Information

Q13. Who will have access to my registration information?

Your information will be retained for five years and may be shared with the Ministry of Health, Health Match BC, regional health authorities, First Nations Health Authority, Provincial Health Services Authority, and Providence Health Care.

Your private information is securely encrypted and will not be shared outside these organizations without your consent. Your personal information is collected in compliance with B.C. privacy legislation under section 26(c) and (e) of the Freedom of Information and Protection of Privacy Act.

Q14. How can I update my registration information?

When you complete the registration form you will receive an automatic confirmation email with a unique registration number. Please keep a copy of this number should you need to revise your information.

If you have lost your registration number, please contact EHPRquestions@gov.bc.ca.