



---

# EMERGENCY HEALTH PROVIDER REGISTRY (EHPR) FAQ'S

---

## Contents

About the EHPR and registration .....	- 2 -
1. What is British Columbia's Emergency Health Provider Registry?.....	- 2 -
2. Who should register with the EHPR? .....	- 2 -
3. I was on the old EHPR form. Why must I re-enter my information in this new link? .....	- 2 -
4. Who can I contact for help filling out the EHPR registration form?.....	- 3 -
5. I am a personal support worker living outside of British Columbia and would like to apply to work in British Columbia as a health care aid worker. ....	- 3 -
Usage of EHPR.....	- 3 -
6. How will the EHPR be used? .....	- 3 -
7. If I register, when will I be called?.....	- 4 -
Other permissions/requirements/licensing .....	- 4 -
8. I am a health authority employee; is my supervisor's permission required prior to registering on the EHPR? .....	- 4 -
9. Do I need to be immunized against COVID-19 to register or be deployed? .....	- 4 -
10. Will I have to pay again for a full license if I decide to participate in EHPR again this year? Or can I utilize the emergency temporary license until December? .....	- 5 -
Deployment.....	- 5 -
11. Will I get a choice of where I work and how I will be deployed? What protective precautions will be in place? .....	- 5 -
12. Can current health authority employees be deployed? .....	- 5 -
Privacy and personal information .....	- 5 -
13. Who will have access to my personal information? .....	- 5 -
14. How can I update my registration information?.....	- 6 -
Troubleshooting and support .....	- 6 -
15. I do not have the five digit number which would allow me to fill out your online form. ....	- 6 -
16. Who do I contact in the Ministry with questions?.....	- 6 -



# For Health Professionals

## About the EHPR and registration

### 1. What is British Columbia's Emergency Health Provider Registry?

The EHPR is an online registry of health care professionals or health authority staff who are able and willing to be deployed or hired to support B.C.'s health system response. It was first developed to support deployment of health authority employed health care providers during the 2017-2018 wildfire season and was later updated for use during the COVID-19 pandemic. Activation of the EHPR is a proactive step to ensure BC's health care system is best prepared to respond to emergencies of a varied nature, including COVID-19, wildfires and floods.

### 2. Who should register with the EHPR?

All eligible health authority employees – both clinical and non-clinical (i.e., trades, administrative, etc.);

- Health care providers in good standing (meet fitness to practice requirements) with their health profession regulatory college or credentialing body, who usually work in private practice and would like to be deployed to work in a health authority setting;
- Students, including medical residents and employed student nurses;
- Retired health care providers who are:
  - registered on a temporary emergency basis with their health profession regulatory college or credentialing body and are willing to work in a HA; or,
  - retired health care providers who are registered on a temporary emergency basis with their health profession regulatory college; or,
  - unregistered but are able to support an emergency response by providing non-clinical care; or,
  - unregistered but who meet the requirements outlined in [the Provincial Health Officer \(PHO\) Order](#) to provide or support COVID-19 immunization services – provided the declared public health emergency is in effect.
- Health care providers without a regulatory college or credentialing body (e.g., Respiratory Therapists, Medical Laboratory Assistants, Medical Laboratory Technicians), who have retained membership with their society.

### 3. I was on the old EHPR form. Why must I re-enter my information in this new link?

The EHPR was initially developed in 2017 to quickly respond to the urgent need for staffing to support the wildfire situation across the province and was never designed to support such significant numbers. The original registry system has been retired, and a new one is now in place.



By asking current registrants to re-enter their information on this new webform we will be able to remove stale registrant information, streamline and make consistent the information provided by registrants to support the transition to a long-term solution. While we recognize the inconvenience this causes, the Ministry greatly appreciates your support as it is crucial to ensure we have an EHPR that can be more effectively used.

#### 4. Who can I contact for help filling out the EHPR registration form?

You are asked to first attempt to complete the online form on your own. If problems arise, please email [EHPRquestions@gov.bc.ca](mailto:EHPRquestions@gov.bc.ca) for assistance.

Questions about the nature of the work required or terms of employment are best answered by a health authority representative once an offer of employment/request for deployment has been extended (not at the time of completing the online registration form).

Please note that registration into the EHPR does not mean that you are required to accept an offer of employment/deployment.

#### 5. I am a personal support worker living outside of British Columbia and would like to apply to work in British Columbia as a health care aid worker.

Eligible individuals should fill out the [online registration form](#) at [ehpr.gov.bc.ca](http://ehpr.gov.bc.ca). By registering, you are giving consent for your personal information to be shared with HAs, the Ministry of Health and HealthMatch BC.

You will be asked to confirm that you are a registrant in good standing or have been given temporary emergency registration by your respective regulatory or credentialing body, if appropriate. Contact your respective regulatory or credentialing body regarding temporary emergency registration and fees. They will advise you on your eligibility as well as the potential cost of registration. You will be asked prior to deployment to confirm that you are a registrant in good standing or have been given temporary emergency registration by your respective regulatory or credentialing body, if appropriate.

Please provide as much information as possible, paying particular attention to indicating what specific credentials and/or training you have received. This will allow health authorities to effectively and efficiently contact individuals.

### Usage of EHPR

#### 6. How will the EHPR be used?

The EHPR will be used if/when health authorities require additional health care providers in response to an emergency (i.e., wildfire, pandemic, etc.). Health authorities will be able to access and use the EHPR



to initiate contact with a broad range of health care providers, if/when additional assistance is required. This step may also be completed as needed by the Ministry of Health or HealthMatch BC.

## 7. If I register, when will I be called?

Health authority needs will vary. It is possible you may be contacted shortly after completing your registration, or depending on the specific needs of the health authority, you may not be contacted for deployment at all.

The EHPR is maintained year round and is available as needed. Following registration, you may also receive infrequent emails asking you to confirm that you are still interested in remaining on the EHPR, or if your information has changed. This helps to ensure that the EHPR remains current and does not include stale information.

## Other permissions/requirements/licensing

### 8. I am a health authority employee; is my supervisor's permission required prior to registering on the EHPR?

We recommend that you inform your supervisor prior to registering, to ensure they are supportive of potential deployment. Please note that you will be required to obtain your supervisor's approval prior to being deployed.

### 9. Do I need to be immunized against COVID-19 to register or be deployed?

Yes, as per the PHO order, you must be fully immunized against COVID-19 to register. Upon deployment, all prevailing infection prevention and control policies must be followed by deployed staff, including mandatory immunization in some circumstances.

In follow-up to the notice given to health professionals in October 2021, the Provincial Health Officer also finalized, in consultation with all health professional colleges, an order that required all regulated health professionals to be vaccinated by March 24, 2022 to work in their occupation in British Columbia.

The purpose of this provincial health officer order is to protect patients from being infected with SARS-CoV-2 virus by unvaccinated health professionals, as well as to reduce the impact on the health system, by minimizing the number of people being hospitalized or dying because of the virus. This order helps to ensure patients have confidence they are protected in all health-care settings and aligns with the existing requirements for health-care workers working in long-term, acute and community care.



## 10. Will I have to pay again for a full license if I decide to participate in EHPR again this year? Or, can I utilize the emergency temporary license until December?

Contact your respective regulatory or credentialing body regarding temporary emergency registration and fees. They will advise you on your eligibility as well as the potential cost of registration. You will be asked prior to deployment to confirm that you are a registrant in good standing or have been given temporary emergency registration by your respective regulatory or credentialing body, if appropriate. Eligible individuals should fill out the [online registration form](#) at [ehpr.gov.bc.ca](http://ehpr.gov.bc.ca). By registering, you are giving consent for your personal information to be shared with HAs, the Ministry of Health and HealthMatch BC.

## Deployment

### 11. Will I get a choice of where I work and how I will be deployed? What protective precautions will be in place?

Health care providers are asked to state their preferred deployment location(s) when completing the online registration form along with a question about preferred placement options. Questions related to your preferred work settings, locations, and protective precautions will be most accurately answered if/when you are contacted.

Signing on to the EHPR does not mean that you are required to accept an offer of employment or deployment, nor does it mean that you will receive a request/offer. Before a position is offered, a health authority representative will contact you to better understand your individual competencies and practice experience.

### 12. Can current health authority employees be deployed?

Yes. The EHPR includes current health authority employees as well as individuals who are retired, not currently practicing, or working within the private sector. Given the current needs across the health system, redeploying current HA employees is under consideration, but will likely only be done on a limited basis to ensure that we do not further strain the health system.

## Privacy and personal information

### 13. Who will have access to my personal information?

The Ministry of Health, Health Authority Human Resources leaders, and HealthMatch BC are able to access the EHPR and review the list of active health care providers to find those who have the skills required to respond to the emergency at hand.



Your private information is securely encrypted and will not be shared outside of these organizations without your consent. Your personal information is collected in compliance with BC privacy legislation under section 26(c) and (e) of the Freedom of Information and Protection of Privacy Act. Your information will be retained for five years and may be shared with the Ministry of Health, HealthMatch BC and HAs, to support B.C.'s health system response.

#### 14. How can I update my registration information?

You will receive a confirmation email after registering at the online registration form with a unique registration number. Please keep a copy of this number should you need to revise your information at a later date.

### Troubleshooting and support

#### 15. I do not have the five digit number which would allow me to fill out your online form.

On the Credentials Information page, if you select unregistered, not currently employed, and retired, you can move to the next page. As well, the registration number may be optional, so if you are still registered in good standing that number is not required.

#### 16. Who do I contact in the Ministry with questions?

If you have questions, please contact the EHPR inbox by emailing [EHPRquestions@gov.bc.ca](mailto:EHPRquestions@gov.bc.ca). Your questions will be directed to the appropriate person.